

Room and Meal Refunds

We have completed the process to determine room and meal cost adjustments for the spring semester as well as the potential refund or balance reduction to student accounts. As such, we have contacted affected students via their Wayland email addresses outlining the process moving forward. We have developed the following specific guidelines for adjustments as they apply to our Plainview Campus room and meal plans.

Spring semester charges will be reduced by a prorata share of room and/or meal plans based on the following guidelines and prevailing financial aid practices:

- The prorata adjustment is based on fees for room and/or meal plan charges for the remainder of the spring term after March 23.
- An adjustment in room and/or meal plan charges may result in a reduction, or net credit, to the student account.
- If these net adjustments result in a credit balance, payments will be made by May 15th by direct deposit or mailed check to the address on record for those not on direct deposit.
- Adjustment amounts will vary based on room rates and meal plan rates. For those with cafeteria flex plans, the adjustment will be based on the number of meals used on the plan selected.
- A proration of Wayland room and meal plans will not result in a refund to a student of a credit created by a Wayland Scholarship (includes all types).
- Adjustments have now been made to Wayland student accounts. Student accounts may be viewed under Student Services Finances tab at <https://selfservice.wbu.edu/selfservice/Home.aspx>.
- Starting on March 30, late fees on student accounts were waived until further notice.
- If you have questions or concerns, please email businessoffice@wbu.edu or call 806-291-3445 during normal business hours.